



Business Solutions

'Dynamic Extension' and the Future of VOIP through Mitel

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Mitel® has unveiled the next step in its comprehensive strategy, Mitel Series X, the evolution of Mitel Communications Director software with embedded Mitel Dynamic Extension. This solution is the first in a variety of software delivering unparalleled flexibility and cost savings for businesses.

Dynamic Extension delivers single-number 'reachability,' enabling a call to a user's business number which can simultaneously ring up to eight devices in a personal ring group, and provides seamless hand off between devices. This ability redefines 'work where you are' with a single voice mailbox and simple access to business communications features from any location.

The software extends user presence and availability to other staff and the corporate network, so that mobile employees' status is maintained and their identities stay the same for business calls to and from any device; working with and adding value to any mobile or fixed device including existing office phones. In fact, companies can use employees' private cell phones for business purposes, at no cost to employees, saving on telephony expenses.

Jim Goodlett, President of Morris Technology, comments, "Being mobile is in the DNA of my business. Because greater connectivity with my teams and our customers means increased sales and better products, we rely on applications like Mitel's Dynamic Extension that provides the same industrial strength communication functionality I have on my desk phone in the office, but with access to the same features on any phone, anywhere, whether another landline or my mobile device. Dynamic Extension gives us the competitive weapon to stay connected with our customers and be more productive with our teams!"

Dynamic Extension is embedded in Communications Director software which runs on the industry-leading Mitel 3300 IP Communications Platform (ICP) or a standard server from either Sun®, HP®, or IBM®.

For full product details, please visit: <http://www.mitel.com/seriesx>.

About Mitel

Mitel delivers flexibility and simplicity in smart unified communications solutions and applications for organizations of all sizes. Combined with a full range of managed services that include voice and data network design and traffic provisioning, custom application development, and attractive financing options, Mitel is reinventing how successful organizations gain competitive advantage by easily collaborating and communicating over distance and time with customers, colleagues and partners. Mitel's (www.mitel.com) US headquarters are in Phoenix, Arizona. Global headquarters are in Ottawa, Canada, with offices, partners, and resellers worldwide.